



Roadside Assistance Terms and Conditions

- The benefits and services described in these Terms and Conditions are available to valid account holder(s) of Cardinal Credit Union who directly contact to use their own provider for roadside assistance. Eligible Members who choose to contact and use their own provider directly are subject to the terms and conditions of that provider and the stated reimbursement process of Cardinal Credit Union.
- Service reimbursement is provided in the United States.
- Service reimbursement is available for legally registered light passenger vehicles under 10,000 pounds GVWR (e.g., sedans, coupes, convertibles, SUVs, mini-vans, light-duty pickup trucks, etc.) owned or leased by the Eligible Member.
- There will be a limit of one (1) occurrence for the same Covered Service type during any continuous seven (7) day period, and a maximum of four (4) Covered Services per twelve (12) month period of coverage. Maximum program benefit is \$80 per service event
- The Service covers towing for mechanical problems or collisions only. Towing related to misuse and other damage (e.g., fire, theft, freezing, vandalism, explosion, driving over curbs, or damage caused by airborne debris, road debris, and weather-related phenomena) can be arranged at the Eligible Member's expense.
- Winching (removal from a physical encumbrance such as a ditch or snowbank) is covered. Winching is limited to one operation/truck for 30 minutes and only from a place accessible within 50 feet of a commonly traveled roadway. This Service does not cover extrication when driving a Covered Vehicle offroad or unpaved surfaces.
- Lock-out Assistance is covered if your keys are locked inside your Covered Vehicle. Assistance will be provided to gain entry into the Covered Vehicle. The Eligible Member will pay any cost of keys and materials. Locksmith services and key replacements are not covered.
- Jump Start services are available for battery failures to a Covered Vehicle.
- Tire Change services are included to remove a damaged or deflated tire and replace it with a functional spare tire supplied by the Eligible Member at the location of the disablement.
- Fuel replenishment is available only if the Eligible Member has completely run out of fuel. The Eligible Member pays the cost of fuel.